

Do You Have ISO Certification or Similar Accreditation - FAQ

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While MICROSOLV is not yet ISO certified, we are actively working toward ISO 9001:2015 certification, with a target completion date of May 2026.

Current Quality Practices

Even without formal accreditation at this time, we maintain a **robust quality management system**, which includes:

- Documented Standard Operating Procedures (SOPs) for all processes
- A dedicated Quality Assurance (QA) program
- Full internal documentation and training protocols for all personnel
- An in-house analytical and quality control laboratory to ensure product consistency and performance

ISO Certification in Progress

As of June 2024, we have officially begun the ISO 9001:2015 certification process. We are working closely with consultants from NC State University IES, to align our systems with ISO standards and ensure a successful implementation.

This certification will further formalize our commitment to continuous improvement, customer satisfaction, and process transparency.

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