

Samples or Examples - Request for Products

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How to Request Product Samples from MICROSOLV

Customers often want to evaluate MICROSOLV products firsthand before placing a larger order. MICROSOLV offers product samples for many of our consumables and chromatography accessories, and this guide explains the proper steps to obtain them.

Where to Begin When Requesting Samples

1. Contact Your Local Channel Partner or Distributor

If you regularly purchase MICROSOLV products from an authorized Channel Partner or distributor—or intend to—your first step should be to reach out to that reseller.

- They frequently stock sample quantities.
 - They are familiar with locally available products.
 - They can provide recommendations based on your workflow.
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2. Contact MICROSOLV Customer Service

If a distributor cannot supply the samples, or if you are new to MICROSOLV products, our Customer Service Department can assist directly.

- They are trained to identify which products qualify for sampling.
- They can help match sample types to your specific application needs.
- They coordinate shipments and verify availability.

Customer Service is available via telephone or email using the contact information printed in the original article.

3. Request Certain Samples Online

MICROSOLV also provides online sample request forms for select products.

- These digital forms streamline the process.
- They allow you to specify product type, application, and shipping information.
- They are ideal for quick, self-serve sample requests.

You can also submit a sample request directly through our website. Click [HERE](#) to access the Sample Request Forms

Types of Products Commonly Available for Sampling

While availability varies, the following categories are often eligible for sampling:

- Autosampler vials and caps
- Filtration products (syringe filters, inlet filters)
- HPLC/LCMS column lines (select SKUs)
- U-2D consumables
- Miscellaneous chromatography accessories

Customer Service or your distributor can confirm product-specific eligibility.

Why Sample Availability Varies

Sampling is offered only for items MICROSOLV can responsibly provide in small quantities. Some items—such as specialty columns or custom-manufactured components—may not be eligible for sampling due to production cost, limited inventory, or regulatory constraints.

Conclusion

Obtaining MICROSOLV product samples is simple: Start with your distributor, then contact MICROSOLV directly if needed, or use online sample request forms when available.

This ensures you receive the most appropriate product for evaluation while maintaining efficiency and support throughout the process.

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