

Payment Terms for Customers

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MICROSOLV Payment Terms – Domestic & International Customer Guidance

To ensure smooth order processing and transparent billing, MICROSOLV provides clear payment terms tailored to both established and new customers. This article summarizes the standard terms, shipping conditions, and requirements for opening an account.

Payment Terms for Established Customers

Customers with pre-approved credit accounts benefit from standard commercial terms:

✓ Net 30 Days

Payment is due 30 days from the invoice date.

✓ Shipping Terms

Depending on the order and product type, shipments are made under:

- FOB (Free On Board) shipping point
- DAP (Delivered At Place) when appropriate

Most shipments originate from Leland, NC 28451 USA.

Payment Terms for New Customers

Payment rules differ slightly for new domestic vs. international customers:

North America (USA & Canada)

- Payment in advance *or*
- Payment by major credit card (Visa, MasterCard, American Express)

Important: WE strongly advise customers not to email credit-card information.

- Provide payment over the phone **or**
 - Place the order on MICROSOLV's secure e-commerce platform
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International Customers (Outside North America)

- Payment in advance is required for all orders.
 - Customers are responsible for all import duties, VAT/local taxes, and customs charges that may apply.
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Opening a MICROSOLV Credit Account

MICROSOLV welcomes new accounts and makes setup simple.

To apply:

- Email, phone, or fax the customer service team
- Or submit the online credit application via the link provided in the article

Once approved, customers may begin purchasing under standard Net 30 terms.

Conclusion

MICROSOLV offers straightforward, transparent payment terms designed to support both domestic and international customers.

Established clients enjoy Net 30 terms, while new customers have secure advance-payment and credit-card options. International clients benefit from predictable prepayment requirements and clear tax responsibility guidance.

For your convenience...  Click [HERE](#) to complete our online credit application.

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